

WE ARE HERE TO HELP

We provide support and advice for tenants or members of their household suffering from or threatened with violence and/or abusive behaviour.

We believe that tenants, and those living with them, should never live in fear of violence from a partner, former partner, or other members of their household, including carers.

Our Neighbourhood Officers have all completed specialist domestic abuse training and can help refer you to specialist domestic abuse services.

Our Neighbourhood Team offer free safety equipment to survivors of domestic abuse to use in their homes. The equipment is there to help enhance your safety and give you peace of mind. It includes: door handle alarms, window alert alarms and door braces.



WHAT IS DOMESTIC ABUSE?



Domestic abuse means an incident, or pattern of incidents of violence or abuse, by someone who is or has been an intimate partner or family member, regardless of gender or sexuality.



DOMESTIC ABUSE ADVICE FOR TENANTS



Domestic abuse responses and services are well maintained in Norfolk and Suffolk. Saffron can help you access a wide range of information and support.



LOCAL SERVICES

Norfolk Integrated Domestic Abuse Service (NIDAS)

Website: www.nidasnorfolk.co.uk

Phone: 0300 561 0555

Email: referrals@nidasnorfolk.co.uk

Suffolk Domestic Abuse Helpline

Website: [www.suffolddaahelpline.org.uk](http://www.suffolldaahelpline.org.uk)

Phone: 0800 977 5690



Leeway Refuge Services

Website: www.leewayssupport.org

Email: referrals@leewaynwa.org.uk

Phone: 0300 561 0077



Helplines

Police - Non-emergency - 101

National Domestic Abuse Helpline 24hrs
- 0808 2000 247

Respect, a helpline for perpetrators
- 0808 802 4040



WHAT HAPPENS NEXT?

If you think you are experiencing domestic abuse, or if you would like to report it on behalf of someone, you can do so using our reporting form at www.saffronhousing.co.uk/advice-and-support/domestic-abuse/domestic-abuse-form/

Or by scanning the QR code below:



If anyone is at immediate risk of harm, phone the police on 999. The silent solution: If you can't speak or make a sound when calling 999, listen to the operator's questions, then tap the handset. If prompted, press 55. Your call will be transferred to police who will know it's an emergency.



Once your report has been received, a trained member of staff will be in touch within 1 working day. We will assess your current situation and create an action plan with you.